



Annual Report 2017-2018



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About True

True Relationships & Reproductive Health (True) is a profit for purpose organisation that provides expert reproductive and sexual health care.

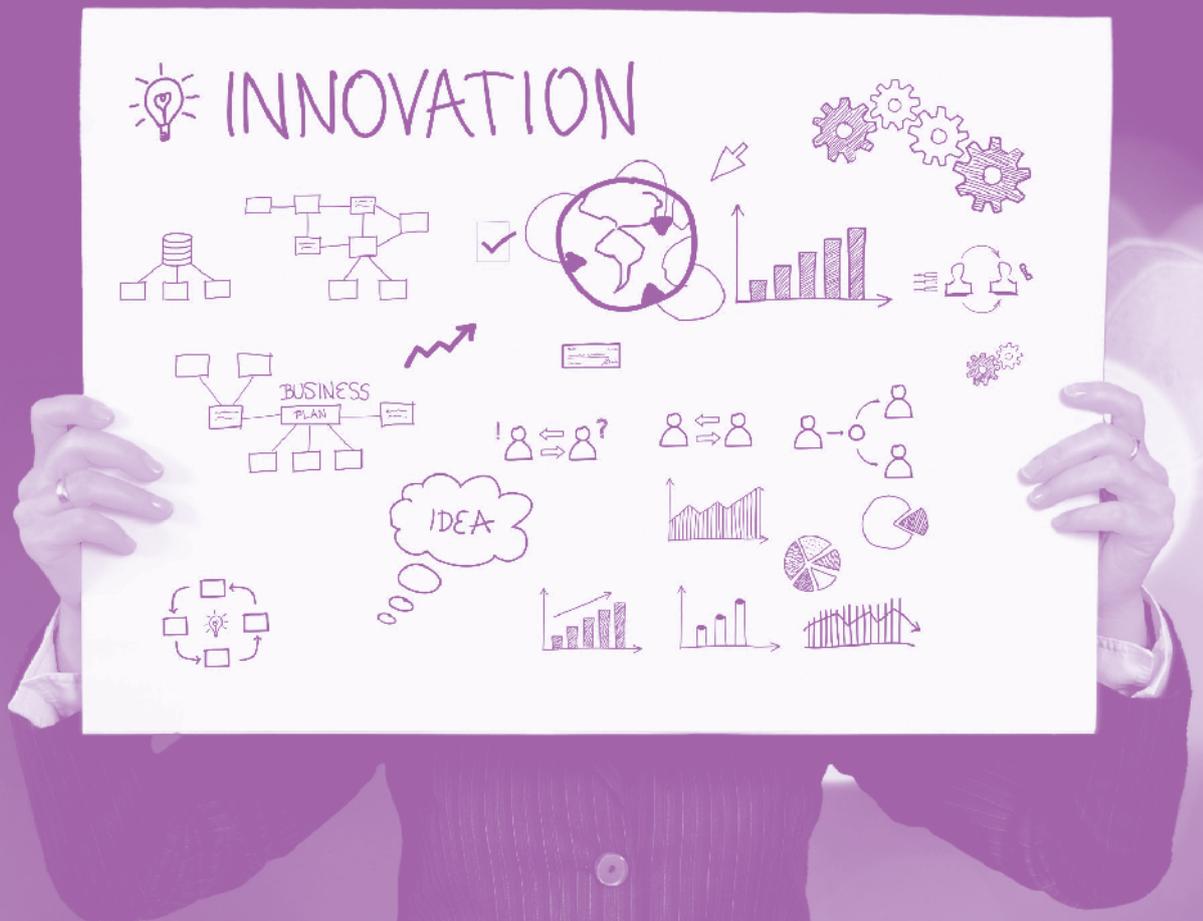
For over 45 years, True has been prominent in the delivery of clinical services and professional development for practitioners, teachers and sector professionals.

True is also one of the most respected providers of relationships and sexuality education, trusted by schools and social sector organisations for effective programs and resources.

True Strategy 2016 - 2021

True's goal is to achieve substantial, positive social impact by improving reproductive and sexual health and promoting safe and respectful relationships. True achieves this through the delivery of expert clinical services, education and counselling.

True Relationships & Reproductive Health is a member of Family Planning Alliance Australia (FPAA)



Vision

Reproductive and sexual health and safe, respectful relationships for all.

Social impact goals

- Improve access to quality reproductive and sexual health.
- Facilitate healthy, positive and safe relationships.
- Prioritise the delivery of services to people in greater need.



Strategic pillars

Access and excellence

Improve community well-being by raising awareness and increasing access to expert services throughout Queensland and beyond.

Education with impact

Develop and deliver contemporary education and training programs and resources, recognised for the quality of content, delivery and accessibility.

Research and leadership

Provide sector leadership through collaborative research, evidence-based practice and ongoing service reviews.

Co-design and innovation

Continue to improve our products and services with stakeholders through co-design, partnerships and innovation.

Profit for purpose

Engage in fundraising and social enterprise to underpin our financial sustainability and increase our positive social impact.

Acknowledgements

True is trusted by many organisations to represent them in the delivery of social services.

Rigorous project management, transparent reporting and a collaborative approach underpins successful, long term partnerships in Australia and Internationally.

True works with peers from the profit-for-purpose, government and corporate sectors, recognising the diverse capabilities that this brings to service delivery.

True has also received funding from the Australian Government, Department of Health.

True would especially like to thank the Queensland Government for its support, including:

- Queensland Health
- Department of Child Safety, Youth and Women
- Department of Communities, Disability Services and Seniors
- Department of Education
- Department of Justice and Attorney-General
- The Queensland Police Service



**Queensland
Government**

Our project partners have included:

The E Robert Hayes & Alison L Hayles Charitable Trust, E T A Basan Charitable Trust, Cecil & Neita Quail Charitable Trust, The Samuel And Eileen Gluyas Charitable Trust, Estate of the late William Wyper Charitable Trust.



Directors 2017-2018



Natalie Bain

BA, GRAD DIP PUBLIC RELATIONS

Chairperson and Member, Governance Committee



Donna Bonney

M ED, M NURSING, GRAD CERT EMERGENCY NURSING, B NURSING

Member, Governance Committee. Member, Clinical Advisory Committee



Robert Edwards

BCOM FCA

Chair, Audit and Finance Committee



Julia Duffy

BA, MA, LLB (HONS), LLM (HONS), ADMITTED AS A SOLICITOR TO THE SUPREME COURT OF QLD AND THE HIGH COURT OF AUSTRALIA

Chair, Governance Committee. Member, Audit and Finance Committee



Giuseppe Taddeo

MBA, GRAD DIP BUS ADMIN, ASSOC DIP DIAGNOSTIC RADIOGRAPHY

Chair, Clinical Advisory Committee



Dr Clare Boothroyd

MB BS (HONS) M MED SCI MBA (EXEC) FRACP FRANZCOG CREI GAICD

Member, Clinical Advisory Committee



Dr Clare Maher

FRACGP, DIP O&G, MPH

Member, Clinical Advisory Committee



Tania Hillman

BCOM CA

Member, Audit and Finance Committee



Bob Van Beusekom

MSC, CA, FCPA, PMP, GAICD

Board Chair and Member, Audit and Finance Committee to 7 June 2018 (leave of absence)



Tony Ziemek

BA, GAICD



Zoe Ellerman

LLB, B ARTS (HONS)

Admitted as a solicitor to the Supreme Court of Queensland and the High Court of Australia

Report from the Chair



One of the reasons a person volunteers to become a director of a profit-for-purpose organisation is because they believe in that organisation's ability to drive positive social change. This is certainly the case for me with True and the progress made in 2017/18 aligned with our strategic pillars is incredibly motivating. I am honoured to be Chair of a Board that can take pride in the accomplishments that have been achieved and is energised by the opportunities ahead.

Access and excellence

Our outreach services continue to grow enabling access for clients to much needed reproductive and sexual health services. This includes innovative models in metropolitan areas partnering with organisations that provide support services to vulnerable groups in our population. True's community education programs and resources focus on raising awareness and offering inclusive services for diverse groups in our communities.

Education with impact

Our clinical education team continue to provide training and upskilling in the area of reproductive and sexual health. True's All School program and Traffic Lights® have grown in relevance in view of the Royal Commission into Institutional Responses to Child Sexual Abuse's recommendations. The team is working towards capitalising on opportunities during this time and creating generational change cross many communities.

Research and leadership

True has illustrated sector leadership through its contribution to the Royal Commission into Institutional Responses to Child Sexual Abuse (Australia) and to the Termination of Pregnancy Bill 2018 (Queensland).

A pilot program coupling reproductive and sexual health education with clinical services at a high school in Central Queensland resulted in high rates of voluntary access to STI checks. If these programs were to be supported State-wide the prevalence in STI infection rates across Queensland of younger people would be significantly reduced.

Co-design and innovation

Our community education team has established advisory groups in alignment with projects in order to ensure design, delivery and content of education courses and resources is relevant, current and practical. True continues to develop its relationships with key stakeholders and referral networks such as CheckUp, GPs, PHNs and HHSs to enable co-design and innovation in service delivery.

Profit for purpose

The Board has invested in True's first social enterprise, Curae Technology and are investigating other opportunities for fundraising to underpin the organisation's financial sustainability in order to increase our positive social impact.

Natalie Bain

Report from the CEO



True has maintained its engagement with funders, clients, stakeholders and employees to seek feedback and continually improve service offerings and delivery.

Referral rates from HHS and GPs as well as self referrals continue to increase as awareness of True's clinical services grows. True's strong focus on providing clinical services to meet community needs in remote and rural areas has had support from Hospital and Health Services (HHS) as well as Primary Health Networks (PHNs) across the State.

True now has 16 outreach services within one hour's drive of 74% of the Qld population. Feedback from our clinical clients yield positive results which is acknowledgment of the efforts of our staff to provide a high level of service.

Pilot programs aimed at addressing STI rates in teenagers have been well received with outstanding results. True's aim is to expand the program.

Our clinical education team has been challenged by recruitment issues during the 2017/2018 period however they start the new financial year ready to review current programs and enhance existing services. A recent change to the National Cervical Screening Program has provided an opportunity for the team to develop new webinars and information sessions to support and upskill providers.

The community education team provides current, practical and relevant training in reproductive and sexual health to a broad cross-section of the community.

True has agreed to research undertaken by UQ to be commercialised through Triple P Parenting program.

The ongoing relationship with Central Queensland University has resulted in the launch of the online Traffic Lights® modules in the next financial year. There is an opportunity for the course to be included in undergraduate degrees by other universities.

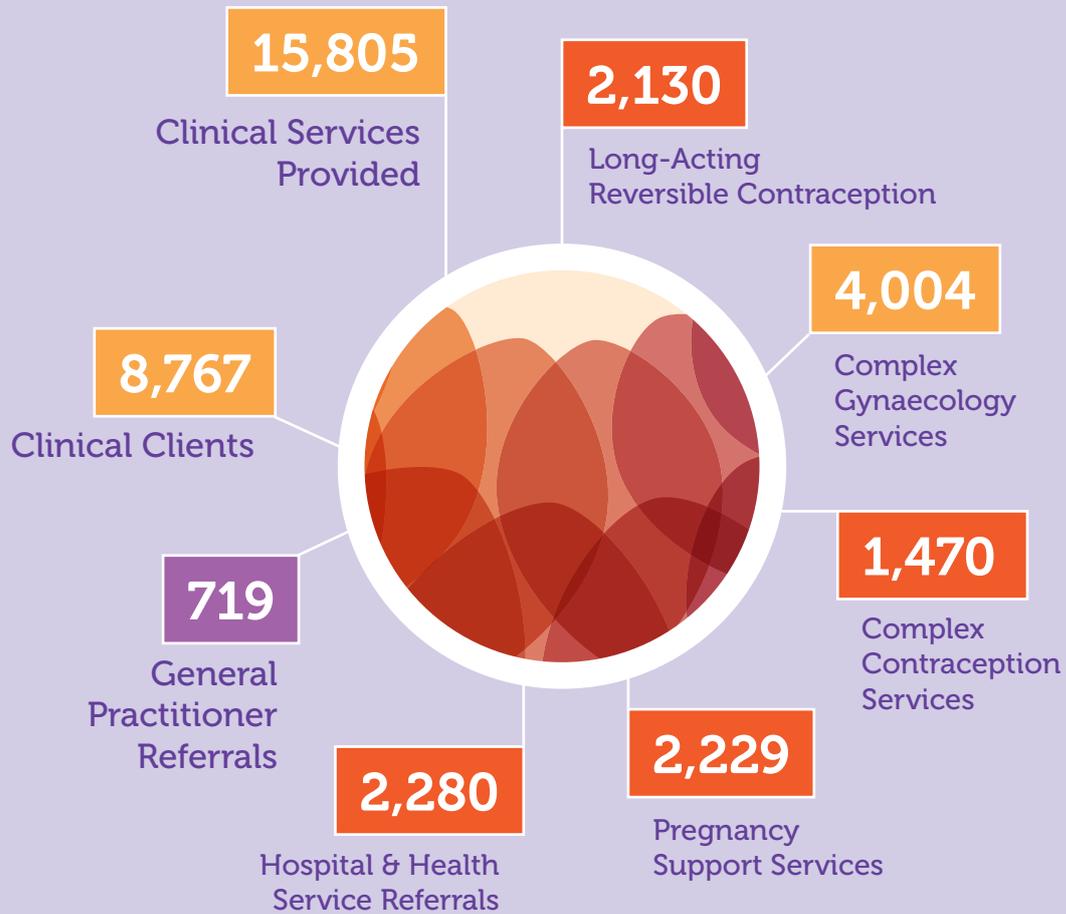
Our multicultural program continues to improve and develop with the formation of a National Advisory Group providing valuable insight and contribution to our content and delivery.

True's sexual assault support services in Cairns for adults and family/children are well regarded in the local community and has strengthened local referral networks.

True embarked on a commercialised project as part of its strategic focus on sustainability - Curae Technology. Like every start-up, there is a period where the parent organisation invests in the establishment and preparation of a product before fully entering a market. The financial statement reflects that, with expectations that a return on investment will be seen in future financial years.

The current economy is in a state of flux, however True remains steadfast in its strategic focus, to deliver robust services to communities and maintains its position as a source of factual information on relationships and reproductive health.

Alice Evans



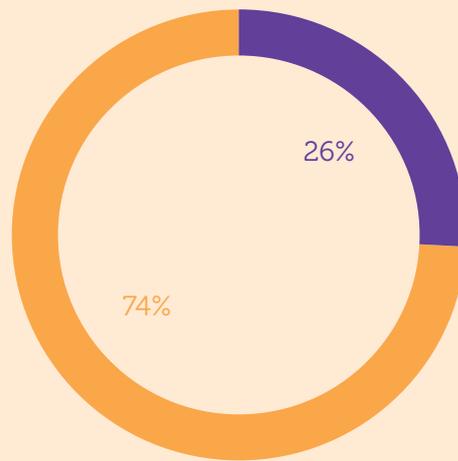
Education program participants

10,393 Children and Young People

1,482 Parents/
Carers/Kinship
Carers

1,775 Teachers
and Education
Professionals

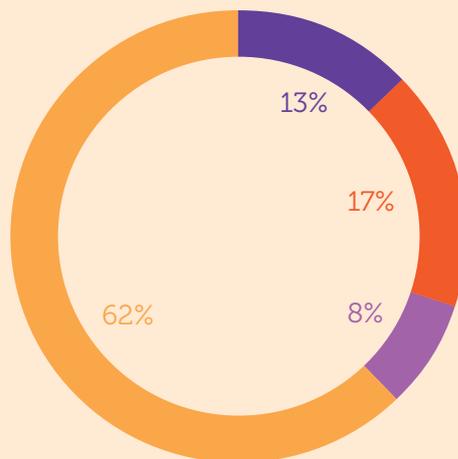
Access to True clinical services continues to grow into remote areas*



*figures based on latest population data

Long-Acting Reversible Contraception Services (LARC)

	DEPO	133
	IMPLANON™	196
	COPPER IUD	104
	HORMONAL IUD	679





Improve access to quality reproductive and sexual health services

True has established a reputation as an expert of secondary health services and has been formally integrating referral pathways across Queensland ensuring quality, cost-effective care and improved access.

Access to True services does not require a referral and appointments are often available within shorter timeframes than hospitals. True offers an essential service providing peace of mind for women concerned about their reproductive and sexual health.

During 2017 – 2018, referrals from Hospital and Health Services increased from 1,491 to 2,280, an increase of 53%.

Men are also concerned about their sexual health with website statistics showing equal access to health information by both genders.

Outreach of clinical services into areas of vulnerable populations, including rural and remote communities, continues to grow. Thanks to the partnership with the Department of Health and CheckUp, True will continue to focus on expanding its services into areas of high need. This is significant because the scarcity of expert health services in these locations is correlated with chronic ill health leading to economic loss at a personal and community level.

True offers inclusive reproductive and sexual health services that are mindful of the diversity and differentiation of need that exists in our population such as:

- Regional, rural and remote communities
- Metropolitan communities
- Tailored services and information for those with disabilities
- Culturally appropriate services for migrants, refugees, Aboriginal and Torres Strait Islander persons
- Services for those that identify as LGBTIQAP+

Our service portfolio includes:

- Contraception
- Pregnancy planning
- Unplanned pregnancy counselling and referrals
- Antenatal care
- Postnatal care
- Menstrual concerns
- Cervical screening and management of abnormal tests
- Menopause management
- Sexual health (inc STI testing)
- Colposcopy

The True Clinical Education team continue to offer professional development and training to clinicians and nurses on sexual and reproductive health topics. Training is delivered via mixed mode offerings enabling access by regional, rural and remote health professionals. Being able to access support, training and advice by health professionals is crucial in providing quality reproductive and sexual health services.

The Clinical Education team provide training in the FPAA Certificate in Reproductive and Sexual Health for Doctors, Implanon NXT® Training, IUD Insertion Update and Training, Genital Dermatology, Sexually Transmissible Infections, Contemporary and Emergency Contraception for Young People and the National Cervical Screening Program.

The True Community Education team provide training, resources and information to health professionals across a range of topics to support inclusive practice and facilitate access by diverse groups to True's services. Resources include the True Choice® Contraceptive Choices website, True Choice® Contraceptive Choices flipchart, interpreter and translator webinars accredited by AusIT, migrant and refugee reproductive and sexual health culturally responsive clinical practice, LGBTIQAP+ Sistergirl and Brotherboy practice in clinical settings and many more.

Highlights

Continued **expansion of outreach services** in areas of high need to 16.

Sustained growth of clients in Toowoomba of shared care antenatal services with the Toowoomba Base Hospital.

Pilot project 'Is it True?' of sexual health education and clinical services at Emerald High School to Year 11 and 12 students with a **high number of students accessing STI checks**.

Colposcopy services have a **strong referral pathway** in Brisbane, Ipswich and Cairns with feedback from clients that appointments were able to be made quickly at True.

Outreach within Metropolitan areas to populations of high need such as young, disadvantaged, homeless **continues to be trialled** through partnerships with other organisations.



Facilitate healthy, positive and safe relationships

True develops and delivers education, information and resources to encourage healthy, positive and safe relationships as a preventative strategy to address complex social problems such as domestic violence, loneliness, mental health and child sexual abuse.

True's approach to education involves respectful facilitation, free of discrimination and being mindful of the diversity that exists in different relationships and families. True is a leading provider of education to schools, families and social service organisations.

Our educational focus uses correct anatomical terminology which promotes positive associations with names of body parts.

Children and young people who receive comprehensive sexuality education and respectful relationships education (inclusive of sexual abuse prevention education) from an early age are more likely to:

- Feel good about themselves
- Understand and accept changes
- Appreciate and accept individual differences
- Are more likely to make informed and responsible sexual decisions later in life
- Are less vulnerable to sexual abuse
- Understand appropriate and inappropriate behaviour
- Talk about their feelings and experiences

Education—

Children and Young People

The True All Schools program is Australia's leading relationships and sexuality education program.

The All Schools program is aimed at teaching children and young people about relationships and sexuality education. It includes online resources for teachers and parent/carers. The content is age-appropriate and mapped to the Australian National Curriculum.

True delivered educational courses to **10,393** students in 2017 – 2018.

The course continues to evolve and develop in line with feedback from students, teachers and facilitators alike.

Education—

Parents, Carers, Teachers

True offers a range of mixed-mode courses aimed at parents, carers, teachers and those that work with children and young people such as youth workers, health professionals and volunteers.

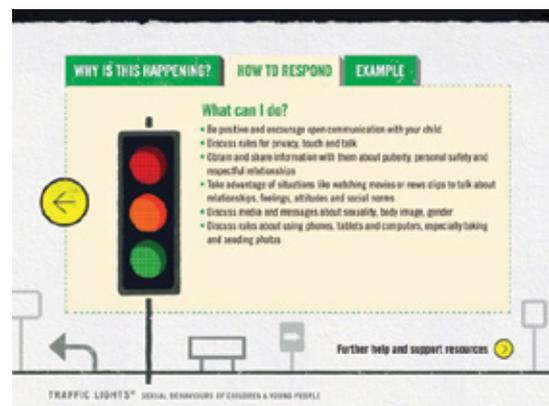
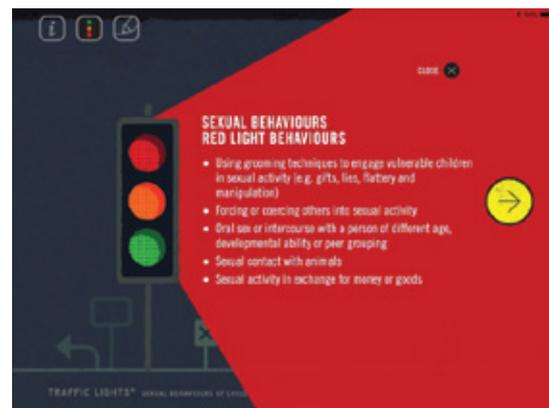
The Respectful Relationships Education professional development suite for teachers strengthens the professional practice of teachers to prevent bullying, violence, abuse and to support and refer students who may be at risk of family, domestic and sexual violence.

True delivered educational courses to **1,482** parents/carers and **1,775** teachers/education professionals in 2017 - 2018.

Traffic Lights®

The Traffic Lights® suite of resources ranging from an app to professional development courses that support adults in learning to identify, understand and respond to a broad range of sexual behaviours in children.

These behaviours range from those that are expected and age appropriate to those that are harmful and signal the need for follow up and support. At its core is the traffic lights symbol – green, orange and red.



The resources and courses have been tailored for a broad audience which includes parents and carers as well as teachers, social workers, health professionals and anyone working with children.

Central Queensland University are hosting the advanced online courses providing access to a wider audience capable of achieving profound social impact.



Prioritise the delivery of services to people in greater need

Aboriginal and Torres Strait Islander communities

Within True's projects we seek to improve reproductive and sexual health outcomes for Aboriginal and Torres Strait Islander populations, including those who identify as LGBTIQ+ Sistergirl and Brotherboy.

Reproductive and sexual health literacy materials are embedded within cultural frameworks.

True values young and emerging Aboriginal and Torres Strait Islander leaders and their contribution to working with their communities for better health outcomes.

Scholarships are available to provide access to True courses to increase knowledge in reproductive and sexual health.

LGBTIQ+ populations

The Capability, Confidence and Diversity initiative supports principals and school leadership structures to support inclusive learning environments for all students, working in partnership with parents and carers. This work is guided by social and emotional wellbeing frameworks embedded in education policies and procedures.

Multicultural populations

The Culturally Responsive Health Program offers professional development packages targeted at clinicians and interpreters/translators working in clinical settings. The packages for clinicians include cultural competency within the context of reproductive and sexual health, while the interpreter/translator packages increase community health literacy and address myths and misconceptions that create accessibility barriers for both clinicians and patients.

People with disability

True is committed to supporting people with disability to have choice and control over their relationships and sexual health. This includes their right to develop healthy relationships and to make informed decisions around contraception and reproduction. People with disability are more vulnerable to exploitation, domestic violence, social isolation and sexual abuse.

Education and information is tailored to the abilities of the individual accessing our services. This may be through the Looking After Me Program (LAMP), the All School Special Education Program or through community education sessions.

True also produces a range of resources designed for people with disability to support parents, carers and educators to continue discussions on this topic.

Remote and rural communities

In conjunction with local Hospital and Health Services and Primary Health Networks, True provides outreach clinical services to:

- Agnes Waters
- Augathella
- Bowen
- Clermont
- Collinsville
- Dysart
- Hughenden
- Julia Creek
- Mitchell
- Moura
- Quilpie
- Richmond
- Texas
- Thargomindah

People affected by sexual violence

The Cairns Sexual Assault Service (CSAS) and True Child and Family Service are recognised as leaders in the treatment of childhood trauma and sexual behaviours in the region. Our success has resulted in our funders supporting greater flexibility in services and opened up new pathways for service provision.



CSAS is an inclusive service supporting all people impacted by sexual violence (recent or historic) regardless of age, gender, sexual preference, ethnicity, religion, personal values or cultural background.

Clients can access a free and confidential service which includes support for non-offending partners, family members, carers, friends or support people. This service provides support, information and advocacy, counselling and education.



The True Child and Family Service provides therapeutic and education services specialising in sexual assault, sexual abuse and sexually reactive behaviours.

The service works from a trauma-informed base and understand the specific impact trauma has on a child's development. Our therapists employ a variety of modalities including play, art, experiential, expressive, narrative and talk therapies.

Counselling is free, confidential and always at the child's pace. There is an outreach service to Innisfail and Yarrabah and a secondary consult service to professionals supporting children or young people who have been affected by child sexual abuse or engaged in sexually reactive behaviours.



Social Enterprise

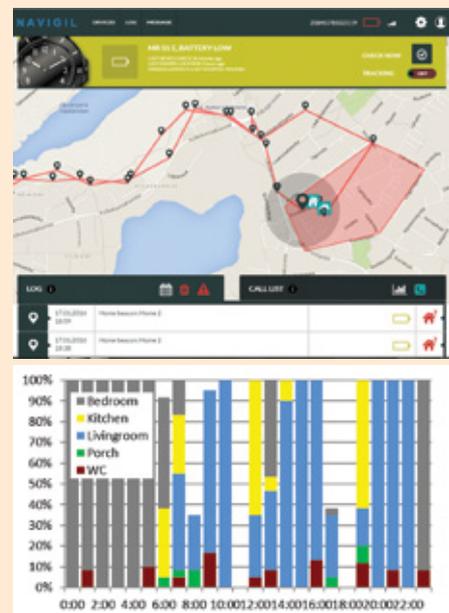
Curae Technology is a social enterprise supported by True. Profits from Curae Technology will be reinvested back into True boosting sustainability and enabling expansion of services.

The target market segments for Curae include:

- Aged care (including in-home)
- People with medical conditions
- Disability support workers
- Remote and rural workers
- Lone Travellers
- Personal Safety

Curae Technology's future suite of products will improve personal safety through technology with the first product being the Navigil system. The Navigil system includes a wearable device combined with a powerful back end system.

The watch is a fully functional mobile phone, activated by a single button press. It features GPS tracking and geo-fencing capability, providing a reliable and discrete mobile alarm and locating system.



Navigil includes activity recording features with the ability to set parameters for an automatic alarm to improve responses to potentially dangerous situations.

Navigil provides freedom of choice whilst enabling features to keep people safe.

Summarised financial report

The following information is an extract from the Annual Financial Statements. Comprehensive financial information can be obtained from the complete Annual Financial Statements which can be downloaded from www.true.org.au or is available free of charge upon request to the organisation.

Revenue and Expenditure

	\$	Percentage
Revenue		
Product sales	128,855	1.36%
Individual donations	16,191	0.17%
Queensland Health Women's Reproductive Health Services	5,472,754	57.97%
Grants for projects	2,180,460	23.10%
Clinic revenue	903,915	9.58%
Interest received	13,239	0.14%
Course fees	398,728	4.22%
Other income	326,055	3.45%
Total revenue	9,440,197	100%

Course fees breakdown:		
Clinical	173,304	43.46%
Education and community sector	225,425	56.54%
Total	398,728	

Expenditure		
Education & Community Services	876,326	9.19%
Clinical Education	553,560	5.81%
Clinical Services	2,913,832	30.57%
Projects	2,440,508	25.60%
Operational Support Services	1,533,070	16.08%
Stakeholder Engagement	283,651	2.98%
Shared Building Occupancy & Sundries	758,177	7.95%
Curae Technology	173,878	1.82%
Total	9,533,002	100%

Revenue and Expenditure 5 year trend	Revenue	Expenditure
FY2013-2014	8,282,338	8,193,827
FY2014-2015	8,704,610	8,695,219
FY2015-2016	8,898,464	8,838,757
FY2016-2017	9,075,802	8,855,950
FY2017-2018	9,440,197	9,533,002

Statement of Profit or Loss and other Comprehensive Income for the year ended 30 June 2018

	2018	2017
	\$	\$
Revenue	9,440,197	9,075,802
Employee benefits expense	(6,340,793)	(6,075,415)
Staff associated costs	(239,941)	(209,380)
Consultancy costs	(289,165)	(267,492)
Client support and information	(248,298)	(260,436)
Accommodation costs	(855,391)	(833,225)
Materials and consumables	(231,187)	(160,602)
Depreciation and amortisation expense	(240,643)	(212,742)
Loss on disposal/sale of non-current assets	(333,214)	(29,481)
Other expenses	(754,370)	(807,182)
Surplus (Deficit) before income tax	(92,805)	219,851
Income Tax expense	-	-
Surplus (Deficit) for the year	(92,805)	219,851
Other Comprehensive income (Deficit)		
<i>Item that will not be reclassified to profit and loss:</i>		
Change in fair value of property asset	-	8,262
<i>Item that will be reclassified to profit or loss:</i>		
Change in fair value of available for sale financial assets	173,023	122,862
Total Other Comprehensive Income/(Deficit)	173,023	131,124
Total Comprehensive Income	80,218	350,975

Statement of Financial Position as at 30 June 2018

	2018	2017
	\$	\$
Current assets		
Cash and cash equivalents	1,011,025	707,632
Trade and other receivables	156,257	38,474
Inventories	62,813	26,996
Other current assets	126,320	104,732
Total current assets	1,356,415	877,834
Non current assets		
Property, plant and equipment	1,116,968	1,189,297
Investments	3,566,210	3,296,802
Deposits	271,378	221,523
Intangible assets	248,268	540,988
Total non current assets	5,202,824	5,248,610
Total assets	6,559,239	6,126,444
Current liabilities		
Trade and other payables	1,598,864	1,290,008
Interest bearing liabilities	15,916	13,485
Provisions	321,744	235,845
Total current liabilities	1,936,524	1,539,338
Non-current liabilities		
Provisions	78,598	123,207
Total non-current liabilities	78,598	123,207
Total liabilities	2,015,122	1,662,545
Net assets	4,544,117	4,463,899
Equity		
Accumulated surplus	4,316,602	4,349,994
Reserves	227,515	113,905
Total equity	4,544,117	4,463,899

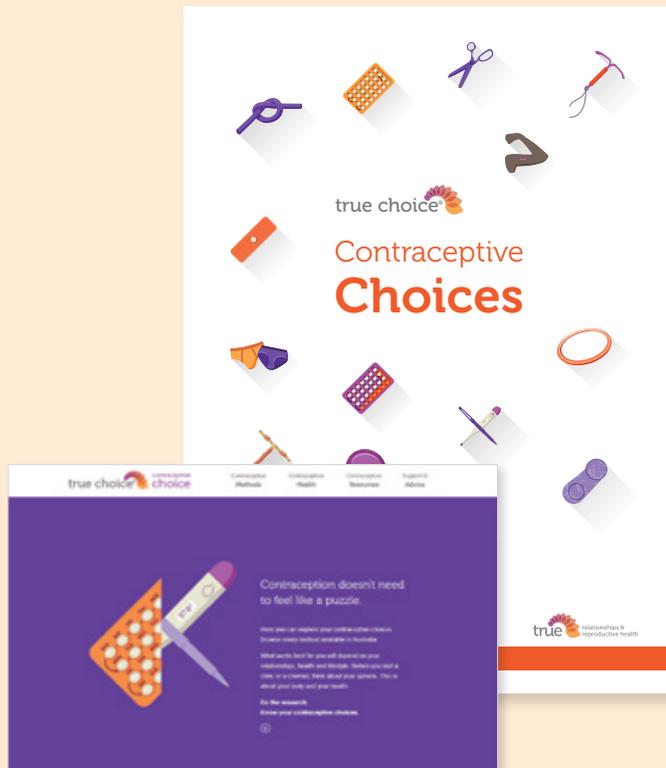
Statement of Changes in Equity for the year ended 30 June 2018

	Accumulated Surplus	Reserves	Total
	\$	\$	\$
Balance at 1 July 2016	4,130,143	(17,219)	4,112,924
Total Comprehensive income for the year			
Surplus/ Deficit for the year	219,851	-	219,851
<i>Other comprehensive income:</i>			
Change in fair value of available for sale financial assets	-	122,862	122,862
Change in fair value of property	-	8,262	8,262
Total comprehensive income for the year	219,851	131,124	350,975
Balance at 30 June 2017	4,349,994	113,905	4,463,899
Total Comprehensive income for the year:			
Surplus / Deficit for the year	(92,805)	-	(92,805)
<i>Other comprehensive income:</i>			
Change in fair value of available for sale financial assets	-	173,023	173,023
Movement in Reserves	59,413	(59,413)	-
Total comprehensive income for the year	(33,392)	113,610	80,218
Balance at 30 June 2018	4,316,602	227,515	4,544,117

Statement of Cash Flows for the year ended 30 June 2018

	2018	2017
	\$	\$
Cash flows from operating activities:		
Receipts from customers	1,524,399	1,776,897
Receipts from grants	8,385,849	8,093,977
Dividends received	249,547	165,649
Interest received	13,238	14,607
Payments to suppliers and employees	(9,565,496)	(9,656,754)
Net cash provided by operating activities	607,537	394,376
Cash flows from investing activities:		
Payments for plant, property and equipment and intangibles	(81,673)	(467,136)
Proceeds from sale of Investments	2,975,810	-
Purchase of Investments	(3,200,711)	(348,587)
Net cash used in investing activities	(306,574)	(815,723)
Cash flows from financing activities:		
Net proceeds from borrowings	2,430	13,375
Net cash provided by financing	2,430	13,375
Net increase/(decrease) in cash held	303,393	(407,972)
Cash at beginning of the financial year	707,632	1,115,604
Cash at the end of the financial year	1,011,025	707,632

New Resources



True Choice

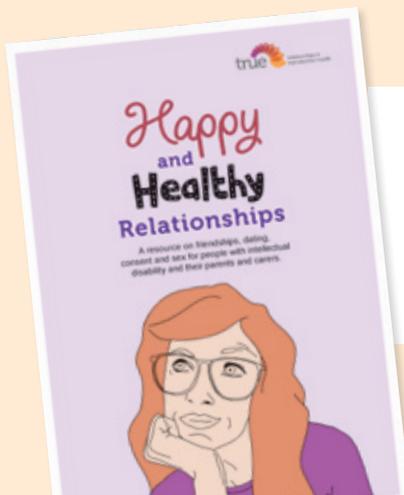
Contraceptive Choice flipchart

The contraceptives flipchart is a useful tool in increasing sexual health literacy in relation to contraceptive choices. The flipchart has a side for the medical professional or educator to use and a side for the patient or student to read.

True Choice

Contraceptive Choice website

This website provides extensive information on contraceptive options currently available in Australia and has an interactive tool to assist in selecting the most suitable types of contraception depending on an individual's situation or personal preference. This increases sexual health literacy of a person prior to a discussion with their GP or health professional.



Happy and healthy relationships

Designed as an educational tool for people with disabilities, Happy and Healthy Relationships provides information and illustrations on healthy relationships, bodies, sexual health and contraceptive choices.



Sexual health literacy kits

The kit has been designed as an education tool in discussing sexual health and contraceptive options. The kit contains inactive samples of contraceptives including long acting reversible contraception options (LARCs) and can be used in conjunction with the flipchart or Happy and Health Relationships book to increase literacy on sexual and reproductive health.

True locations

Brisbane

230 Lutwyche Road
Windsor Q 4030

(PO Box 215
Fortitude Valley Q 4006)

Clinic:

07 3250 0200
clinicreception@true.org.au

Education/Admin:

07 3250 0240
info@true.org.au

Cairns

Ground Floor, Solander Centre
182 Grafton Street
Cairns Q 4870

(PO Box 1678
Cairns Q 4870)

Clinic:

07 4051 3788
cnsadmin@true.org.au

Education:

07 4031 2232
cairnseducation@true.org.au

Cairns Sexual Assault Service:

07 4031 3590
csas@true.org.au

True Family and Child Service:

07 4031 3590
childandfamily@true.org.au

Gold Coast

(Education services only)

Level 15, Corporate Centre One
2 Corporate Court
Bundall Q 4217

(PO Box 1733
Southport Q 4215)

Education:

07 5531 2636
gcoastedu@true.org.au

Ipswich

Shop 5, 54 Limestone Street
Ipswich Q 4305

(PO Box 429
Ipswich Q 4305)

Clinic:

07 3281 4088
ipsadmin@true.org.au

Education:

07 3281 4088
ipswicheducation@true.org.au

Rockhampton

Glenmore Shopping Village
10-11/301 Farm Street
Norman Gardens Q 4701

(PO Box 3198 Red Hill
Rockhampton Q 4701)

Clinic:

07 4927 3999
rckadmin@true.org.au

Education:

07 4921 3655
cqeducation@true.org.au

Toowoomba

Level 1, 661 Ruthven Street
Toowoomba Q 4350

(PO Box 3361
Village Fair Q 4350)

Clinic:

07 4632 8166
twbadmin@true.org.au

Education:

07 4632 8166
toowoombaedu@true.org.au

Additional education services located in Bundaberg
and on the Sunshine Coast.

Rural and Remote clinics

Agnes Water

Discovery Coast Community Health Centre
2 Rafting Ground Rd
Agnes Water Q 4677

Augathella

Augathella Hospital
Cavanagh St
Augathella Q 4477

Bowen

Bowen Hospital
59 Gregory St
Bowen Q 4805

Clermont

Clermont Multi-Purpose Health Service
2 Lime St
Clermont Q 4721

Collinsville

Collinsville Multi-Purpose Health Service
81-91 Garrick Street
Collinsville Q 4804

Dysart

Dysart Hospital
28 Queen Elizabeth Drive
Dysart Q 4745

Hughenden

Hughenden Multi-Purpose Health Service
Richmond Hill Drive
Hughenden Q 4821

Julia Creek

McKinlay Shire Multi-Purpose Health Service
1 Burke Street
Julia Creek Q 4823

Mitchell

Mitchell General Hospital
95 Ann Street
Mitchell Q 4465

Moura

Moura Community Hospital
14 Nott Street
Moura Q 4718

Quilpie

Quilpie Medical Practice
30 Gyrica St
Quilpie Q 4480

Richmond

Richmond Hospital/Richmond Health Service
Gallagher Drive
Richmond Q 4822

Texas

Texas Multi-Purpose Health Service
Lot 1 Mingoola Rd
Texas Q 4385

Thargomindah

Thargomindah Community Clinic
Dowling Street
Thargomindah Q 4492



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