

## About True

True Relationships & Reproductive Health (True) is a not-for-profit organisation that provides expert reproductive and sexual health care.

For over 40 years, True has been prominent in the delivery of clinical services and professional

development for medical practitioners, teachers and sector professionals.

True is also one of the most respected providers of relationships and sexuality education, trusted by schools and social sector organisations for effective programs and resources.

## True Strategy 2016 – 2021

True's goal is to achieve substantial, positive social impact by improving reproductive and sexual health and promoting safe and respectful relationships. True achieves this through the delivery of expert clinical services, education and counselling.



## Vision

- Reproductive and sexual health and safe, respectful relationships for all

## Social impact goals

- Improve access to quality reproductive and sexual health
- Facilitate healthy, positive and safe relationships
- Prioritise the delivery of services to people in greater need

## Strategic pillars

### Access and excellence

Improve community well-being by raising awareness and increasing access to expert services throughout Queensland and beyond.

### Education with impact

Develop and deliver contemporary education and training programs and resources, recognised for the quality of content, delivery and accessibility.

### Research and leadership

Provide sector leadership through collaborative research, evidence-based practice and ongoing service reviews.

### Co-design and innovation

Continue to improve our products and services with stakeholders through co-design, partnerships and innovation.

### Profit for purpose

Engage in fundraising and social enterprise to underpin our financial sustainability and increase our positive social impact.



Registered 7 April 1972  
Family Planning Queensland t/a True Relationships &  
Reproductive Health  
ACN 009 860 164 ABN 61 009 860 164

## Acknowledgements

True is trusted by many organisations to represent them in the delivery of social services.

Rigorous project management, transparent reporting and a collaborative approach underpins successful, long term partnerships in Australia and internationally.

True works with peers from the not-for-profit, government and corporate sectors, recognising the diverse capabilities that this brings to service delivery.

True would especially like to thank the Queensland Government for its support, including:

- Queensland Health
- Department of Communities, Child Safety and Disability Services
- Department of Education and Training
- Department of Justice and Attorney-General
- The Queensland Police Service.



True has also received funding from the Australian Government Department of Health.

Our project partners have included:

The E Robert Hayles & Alison L Hayles Charitable Trust, E T A Basan Charitable Trust, Cecil & Neita Quail Charitable Trust, The Samuel And Eileen Gluyas Charitable Trust, Estate of the late William Wyper Charitable Trust



True Relationships & Reproductive Health is a member of Family Planning Alliance Australia (FPAA)

## Directors



**Antony Ziemek**

BA, F Fin, CFTP (Snr), GAICD  
Chairperson and Member, Audit &  
Finance Committee



**Zoe Ellerman**

LLB, B Arts (Hons), admitted as a  
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Qld and the High Court of Australia  
Chair, Governance Committee



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GAICD  
Member, Clinical Advisory  
Committee



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MSc, CA, FCPA, PMP, GAICD  
Member, Audit & Finance  
Committee  
Deputy Chair and Member, Audit &  
Finance Committee



**Robert Edwards**

BCom FCA  
Chair, Audit & Finance Committee



**Annabel Hickey**

MMSc Clin Epi, BAppSc (OT)  
(Resigned August 2016)

## Report from the CEO



Over the past 12 months True experienced remarkable growth and success in delivering its social impact goals. This has ranged from expansion of clinic locations and services to the introduction of new, compelling online education programs relating to child safety and online education modules for doctors and medical professionals.

The most visible change to True's service profile has been the introduction of an outreach service to rural and remote parts of Queensland. In partnership with CheckUP, 'fly in, fly out' women's health service is now operating in 13 towns across Queensland, including Quilpie, Clermont, Julia Creek, Thargomindah, Texas and Richmond.

A True clinic is now within an hour's drive of 71% of all Queenslanders. This is the first time in the organisation's history that it has been able to scale its operations to serve women and their families outside major regional centres.

The new rural clinic services are a significant step forward in achieving True's vision of reproductive and sexual health for all.

The outreach services are a good example of True's increasing sophistication in sector partnering. The organisation continued to build on its relationships with Hospital and Health Services (HHS) and now has working arrangements with eight HHSs across the state. True is increasingly seen as the referral destination of choice for women's health, with referrals from HHSs increasing by 120%.

During the year relocation of True's clinics in Toowoomba and Rockhampton were finalised. The new premises provide more consulting suites, stair-free access for parents with prams and people with disability along with more accessible parking and upgraded reception areas for clients.

In Education Services, True undertook the largest overhaul of its products and services since inception. The results have been outstanding, with the launch of the important All School Program that promises to be the benchmark for school-based relationships and sexuality education. In collaboration with Central Queensland University, True has forged new business models to scale the delivery of its online education programs.

The True brand, introduced two years ago, has bedded down and is now widely perceived as a quality mark in the sector. As with any change in identity, there will be a period during which awareness will be lower than before; however, it is clear that the True name has come to represent an innovative, forward-looking organisation, known for its expertise and partnering ability.

In that light, the ability to attract and retain funding is an important measure of True's performance and perceived performance.

The results throw a positive light on the organisation's work, with True having secured ongoing commitments for all of its major grants.

True's members, stakeholders and clients can feel confident not just in the continuing availability of services but in True's commitment to the ongoing improvement and relevance of services.

*Alice Evans*



## Report from the Chair

True entered a new strategy period this year and it has been pleasing to see our objectives resonating so strongly with funders, clients, employees and other stakeholders.

The expansion of our clinic services to remote locations has been a source of inspiration for our clinic staff; and further increasing access to expert health services remains prominent among our goals.

In the upcoming year, we will not only maintain the regional clinic outreach service but extend it to several new locations in Central Queensland. This will increase the number of True clinics to 20.

True is also exploring partnership arrangements with hospitals in other regional locations to help reduce hospital waiting lists and improve the speed and affordability of expert care.

The evolution of True's clinic services has been the focal point of the organisation's work in recent years. In 2016-2017, True continued its trajectory of growth in secondary health services, embedded in the referral pathway between GPs and hospitals. This will continue, with an increasing emphasis on GP engagement and awareness.

If changes in True's clinic services have been the story of the past years, education services will be centre stage in the next 12 months. The introduction of the True All School Program is a game-changer.

It is a robust, facilitated program mapped to the National Curriculum, which promises to raise the bar in relationships and sexuality education.

State, private, and a range of faith based schools have already engaged with True and maintained strong interest in the program.

This reflects the strength of the program and schools' trust in True as an organisation.

For sector professionals, True will introduce an exciting range of offerings linked to the Traffic Lights® suite. These offer significant potential for social impact and financial growth for True, especially through international intellectual property licensing arrangements.

In the early childcare sector True has created the Traffic Lights® app to help professionals and parents identify, understand and respond to sexual behaviours in children.

Some of True's less publicised services are also poised for growth in the coming year. True's renewed Multicultural Health Program will launch with a national summit and the team's disability services have been refreshed for different modes of engagement, ranging from individual services to in-school and family sessions.

There is always an element of uncertainty when new products and services are introduced; however, True's new courses and programs position the organisation more strongly than at any point in the past decade.

The same can be said for True's financial position, of course noting our Queensland Government operational subsidies remain integral to that position and to ongoing statewide sustainability.

Given the wide ambit of societal views on sexual and reproductive health services, there is always demand for information and guidance that is thoughtful and evidence-based. That's where True finds its name and its purpose. That's where we will continue to focus.

*Anthony Ziemek*



Historic Coolabah Tree, Hughenden © Alice Evans

Reaching rural and remote locations across Queensland, including Augathella, Bowen, Clermont, Collinsville, Dysart, Hughenden, Julia Creek, Mitchell, Quilpie, Richmond, Texas and Thargomindah.

## Access to quality reproductive and sexual health services

True plays an important role in reducing hospital wait times, providing peace of mind for women concerned about their reproductive and sexual health. The organisation does not require a referral but increasingly welcomes clients from general practice and hospitals due to its capacity and capability.

Over the past three years, True has established a reputation as an expert of secondary health services. It has been formally integrated in referral pathways across Queensland, ensuring prompt, cost-effective care. During 2016-2017, referrals from Hospital & Health Services increased from 680 to 1491, an increase of 120%.

At the same time, True has massively increased its geographical reach through the opening of rural clinic services.

This development, through a partnership with CheckUP, has enabled True to provide a clinic that is now within an hour's drive of 71% of all Queenslanders. This is significant because the scarcity of expert health services in these locations is correlated with less positive health outcomes.

True's fly-in, fly-out service has the capability to deliver material, positive impact.

True's portfolio of services has become increasingly differentiated from peers in general practice.

The service range now consists of:

- Contraception
- Pregnancy planning
- Antenatal care
- Postnatal care
- Menstrual concerns
- Pap tests and management of abnormal Pap tests
- Menopause
- Sexual health
- Colposcopy

*During 2016-2017, referrals from Hospital & Health Services increased from 680 to 1491, an increase of 120%.*

This portfolio reflects the steps taken by True to offer a comprehensive suite of services for women across the lifespan. Increasingly, True's services are geared towards the promotion of healthy pregnancy and child birth.

Key achievements during the year include:

- The commencement of the 13 site outreach service, reaching rural and remote locations across Queensland, including Aughtahella, Quilpie, Mitchell, Thargomindah, Bowen, Collinsville, Clermont, Dysart, Texas, Hughenden, Richmond, Julia Creek and Agnes Water

- Two new clinics in Toowoomba and Rockhampton, and introducing more modern facilities and improved physical accessibility
- The introduction of a new colposcopy service in Brisbane and Cairns
- Clinic client satisfaction at 100%
- Continuing enhancement of True's reputation as an employer of choice
- Creation of a Facebook women's health video series in partnership with Kristy Vallely, also known as the Imperfect Mum, reaching approximately 20,000 people on average

## Healthy, positive and safe relationships

True is a leading provider of education to schools, families and social service organisations. True's commitment to evidence-based, trustworthy information has been integral to its work with people from different backgrounds and of all ages.

In 2016-2017 True's education program saw major restructuring of all program areas, from schools and multicultural health to professional development and child safety.

### Schools

The most notable achievement during the year was the launch of the True All School Program. The All School Program is a Prep to Year 12 education initiative, which is mapped to the National Curriculum (Prep – Year 10) and to the state health and physical education syllabus (Years 11 – 12).

*During 2016-2017, True delivered educational courses to 8,679 students and 4,512 professionals.*

The program sets the benchmark for relationships and sexuality education in schools, serving principals, teachers, students and families. The program is tailored for students and includes ongoing professional development for teachers.

At present, there are no quality guidelines for the delivery of such education in Queensland. Accordingly, it is important for schools to be assured that providers have invested the time to ensure alignment with the national curriculum.

The True All School Program offers schools that peace of mind and represents the most substantial overhaul of True's approach to education in 40 years.

True published a new Respectful Relationships Education professional development suite for teachers. The suite strengthens the professional practice of teachers to prevent bullying, violence and abuse and to support and refer students who may be at risk of family, domestic and sexual violence.





## Child safety: Traffic Lights®

To reflect the state and national review of child safety services and legislation, True's Traffic Lights® standard provides an intuitive way to identify, understand and respond to the sexual behaviours of children and young people. This means that it can play a key role in helping schools, early childcare centres and social services to prevent child sexual abuse and comply with mandatory reporting requirements.

True has a suite of Traffic Lights® framework resources for parents and carers, including an App and a book, to assist in creating a common language and approach.

This year government agencies invested in bulk purchases of the Traffic Lights® App as an accessible education resource for people working with children.

In 2016-2017, True invested in the creation of advanced, child safety courses building on the Traffic Lights® Framework. These courses will launch online in late 2017 in partnership with Central Queensland University, one of the largest providers of online education in Australia.

For True, this represents a major step in the creation of delivery models that can achieve profound social impact, while contributing to the financial sustainability of the organisation.

## Services for people in greater need

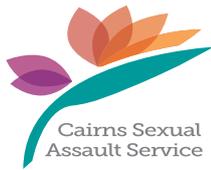
### People with disability

People with disability are susceptible to poorer relationship and sexual health outcomes than the mainstream population. This includes higher STI and unplanned pregnancy rates, and being more vulnerable to exploitation, domestic violence and sexual abuse. Social isolation may also be experienced.

It is important that people with disability are also recognised as sexual beings and are offered the same options to learn about sexual health and relationships as everyone else. Education that is provided should be age appropriate (to the person's chronological age) and respectful of diversity in sexual attraction, and gender identity.

People with disability engage with True through three service areas, the Looking After Me Program, the All School Program and through community education sessions. Support for people with disability, their carers and their support services continue to be in high demand. This year True delivered small group education sessions, delivered education to students with disability, and trained professionals on sexuality and disability.

## Sexual Assault Services



True continued to provide sexual assault services in Cairns during 2016-2017. To improve its operations, True redefined parameters of service provision to separate the adult service

from the child and family service. This structural shift has allowed child and family services to expand with an independent service, additional service delivery methods and broader client reach.



The True Child and Family Service provides an outreach service to Innisfail and Yarrabah and a secondary consult service to professionals supporting children or young people who

have been affected by child sexual abuse or engaged in sexually reactive behaviours.

The Cairns Sexual Assault Service and True Child and Family Service are recognised as leaders in the treatment of childhood trauma and sexual behaviours in the region. Time spent with funders has resulted in greater flexibility in services and opened up new areas of service provision.

We are working with True Education to reinforce child safety and positive sexuality education in the Far North, with the aim of duplicating this model around the state.

## Aboriginal and Torres Strait Islander communities

True received funding in 2017 through North Queensland Primary Health Network's (NQPHN) 'Active Healthy Grants' program for a unique RRH education project targeting Aboriginal and Torres Strait Islander youth in the Far North Queensland region. Through this project, True has had an opportunity to continue to build our community reputation and commitment towards Closing the Gap in the disparity of health and education outcomes for Aboriginal and Torres Strait Islander young people.

Far North Queensland especially, has a concerning issue with high numbers of disengaged youth whom are largely of Aboriginal and Torres Strait Islander descent. These young people have limited access to sexual health and relationships information and education, which is an area that this project focuses on addressing through training, capacity building, and the provision of resources where they can be used on an ongoing basis.



Artwork reproduced from Ngathu Bimbi Bulba (*My Safe Place*) published by True Relationships & Reproductive Health 2014. Reproduced with permission of the artist, Carolyn Cox. "This artwork represents the different places the children feel safe (yellow colour) the purple with dots are people that create the safe environment and the straight lines show how people and places are connected."

The What's Up Project is innovative and unique in its delivery of outcomes:

- consultation, feedback, partnerships, networks and referral pathways within the community are a focus, especially towards developing the capacity of organisations working with young Aboriginal and Torres Strait Island people
- training for professionals working with the targeted age groups is tailored according to the organisation's need and capacity, with a focus on supporting the delivery of continuing education sessions on an ongoing basis and developing increased skills and confidence in speaking with young people about their sexual health and relationships
- resources are sourced and developed according to each organisation's need, with training and support provided in how to use the resources to deliver sessions which are safe, culturally appropriate and support diversity

True would like to thank all participating organisations for their support, and NQPHN for their commitment to the sexual health and relationships education of North Queensland's Aboriginal and Torres Strait Islander young people.



## LGBTIQ+ populations

Health and social services strive to build inclusive and safe spaces for Lesbian, Gay, Bisexual, Trans, Intersex, Queer+ (LGBTIQ+) populations. Despite these efforts, LGBTIQ+ individuals continue to avoid or delay help seeking from health practitioners in fear of stereotyping or discrimination.

True's LGBTIQ+ population work this year shared evidence based best practice in affirming health care and education. Professional development was delivered to clinicians, psychologists, counsellors, police, principals, teachers and administrative social services staff.

Health literacy sessions were delivered in small and large group settings to parents and carers of LGBTIQ+ children and young people. A series of LGBTIQ+ themed webinars were undertaken during Queensland Women's Week to open statewide conversations on intersectionality and inclusivity of women's health and education.

## Multicultural populations

True renewed its approach to multicultural health in 2016-2017 with the introduction of a new Culturally Responsive Health Program. A key element of the program was the establishment of an advisory group with representatives from prominent national and regional migrant health services. The advisory group played an important role in the development of online training content and resource development.

The new team piloted and refined online and offline professional development packages targeted at clinicians and interpreters/translators working in clinical settings. The packages for clinicians include cultural competency within the context of reproductive and sexual health, while the interpreter/translator packages increase community health literacy and address myths and misconceptions that create accessibility barriers for both clinicians and patients.

True continues to deliver community health literacy education to migrant and refugee populations in response to training requests. A new RSH literacy package has been developed and can be tailored to suit the needs of specific community groups.

## Social enterprise

Like many not-for-profits, one of True's strategic goals is to broaden its funding base and be less susceptible to revenue shocks. Following a year-long research project on assistive technology, True resolved to establish a subsidiary called Curae Technology.

The purpose of this company will be to create and distribute products that improve safety and well-being. Curae Technology's suite of products will improve personal safety through technology. The first product is the Navigil system.

- One-press panic button
- High-frequency GPS
- Excellent sound quality
- Reminder calls and shared care
- Simple backend and control centre
- Product quality and Swiss design
- Ease of use
- Extended battery life
- Configurability
- Interoperability
- Roams on the best available network



# Summarised financial report

This following information is an extract from the Annual Financial Statements. This summarised financial information cannot be expected to provide as full an understanding of the financial performance, financial position and financing and investing activities of the company.

Comprehensive financial information can be obtained from the complete Annual Financial Statements which can be downloaded from [www.true.org.au](http://www.true.org.au) or is available free of charge upon request to the organisation.

## Revenue and Expenditure

Revenue	\$	percentage
Product sales	<b>109,860</b>	<b>1.21%</b>
Individual donations	4,473	0.05%
Queensland Health Reproductive Health Program	5,246,935	57.81%
Grants for education and community projects	2,037,172	22.45%
Clinic revenue	1,006,519	11.09%
Interest received	14,607	0.16%
Course fees	442,572	4.88%
Other income	213,664	2.35%
<b>Total revenue</b>	<b>9,075,802</b>	<b>100.00%</b>

### Course fees breakdown:

Clinical	266,775	60.28%
Education and community sector	175,797	39.72%
<b>Total</b>	<b>442,572</b>	<b>100.00%</b>

### Expenditure

Education & Community Services	869,180	9.81%
Clinical Education	483,747	5.46%
Clinical Services	2,930,646	33.09%
Education and Community Projects	2,260,935	25.53%
Operational Support Services	1,407,888	15.90%
Innovation & Branding	319,448	3.61%
Shared Building Occupancy & Sundries	584,105	6.60%
<b>Total</b>	<b>8,855,950</b>	<b>100.00%</b>

### Revenue and Expenditure 5 year trend

	Revenue	Expenditure
FY2012-2013	8,292,649	8,252,530
FY2013-2014	8,282,338	8,193,827
FY2014-2015	8,704,610	8,695,219
FY2015-2016	8,898,464	8,838,757
FY2016-2017	9,075,802	8,855,950

Statement of Profit or Loss and other Comprehensive Income  
for the year ended 30 June 2017

	2017	2016
	\$	\$
Revenue	9,075,802	8,898,464
Employee benefits expense	(6,075,415)	(6,119,948)
Staff associated costs	(209,380)	(183,071)
Consultancy costs	(267,492)	(220,467)
Client support and information	(260,436)	(379,598)
Accommodation costs	(833,225)	(780,023)
Materials and consumables	(160,602)	(155,296)
Depreciation and amortisation expense	(212,742)	(87,169)
Loss on disposal of non current assets	(29,481)	(128,080)
Other expenses	(807,182)	(785,106)
Surplus (Deficit) before income tax	219,851	59,706
Income Tax expense	-	-
Surplus (Deficit) for the year	219,851	59,706
Other Comprehensive income (Deficit)		
<b>Item that will not be reclassified to profit and loss</b>		
Change in fair value of property asset	8,262	-
<b>Item that will be reclassified to profit or loss</b>		
Change in fair value of available for sale financial assets	122,862	(17,219)
Total Other Comprehensive Income/(Deficit)	131,124	(17,219)
Total Comprehensive Income	350,975	42,487

Statement of Financial Position  
as at 30 June 2017

	2017	2016
	\$	\$
<b>CURRENT ASSETS</b>		
Cash and cash equivalents	707,632	1,115,604
Trade and other receivables	38,474	155,444
Inventories	26,996	26,604
Other current assets	116,760	87,451
<b>TOTAL CURRENT ASSETS</b>	<b>889,862</b>	<b>1,385,103</b>
<b>NON CURRENT ASSETS</b>		
Property, plant and equipment	1,189,297	978,770
Investments	3,506,297	3,034,848
Intangible assets	540,988	518,341
<b>TOTAL NON CURRENT ASSETS</b>	<b>5,236,582</b>	<b>4,531,959</b>
<b>TOTAL ASSETS</b>	<b>6,126,444</b>	<b>5,917,062</b>
<b>CURRENT LIABILITIES</b>		
Trade and other payables	1,290,008	1,454,948
Interest bearing liabilities	13,485	110
Short-term provisions	235,845	242,871
<b>TOTAL CURRENT LIABILITIES</b>	<b>1,539,338</b>	<b>1,697,929</b>
<b>NON-CURRENT LIABILITIES</b>		
Long-term provisions	123,207	106,209
<b>TOTAL NON-CURRENT LIABILITIES</b>	<b>123,207</b>	<b>106,209</b>
<b>TOTAL LIABILITIES</b>	<b>1,662,545</b>	<b>1,804,138</b>
<b>NET ASSETS</b>	<b>4,463,899</b>	<b>4,112,924</b>
<b>EQUITY</b>		
Accumulated Surplus	4,349,994	4,130,143
Reserves	113,905	(17,219)
<b>TOTAL EQUITY</b>	<b>4,463,899</b>	<b>4,112,924</b>

Statement of Changes in Equity  
for the year ended 30 June 2017

	Accumulated Surplus	Reserves	Total
	\$	\$	\$
<b>Balance at 1 July 2015</b>	<b>4,070,437</b>	-	<b>4,070,437</b>
Surplus/ Deficit for the year	59,706	-	59,706
Other comprehensive income			
Change in fair value of available for sale financial assets	-	(17,219)	(17,219)
Total comprehensive income for the year	59,706	(17,219)	42,487
<b>Balance at 30 June 2016</b>	<b>4,130,143</b>	<b>(17,219)</b>	<b>4,112,924</b>
<b>Total Comprehensive income for the year</b>			
Surplus / Deficit for the year	219,851	-	219,851
Other comprehensive income			
Change in fair value of available for sale financial assets	-	122,862	122,862
Change in fair value of property	-	8,262	8,262
Total comprehensive income for the year	219,851	131,124	350,975
<b>Balance at 30 June 2017</b>	<b>4,349,994</b>	<b>113,905</b>	<b>4,463,899</b>

**Statement of Cash Flows**  
for the year ended 30 June 2017

	<b>2017</b>	<b>2016</b>
	<b>\$</b>	<b>\$</b>
<b>Cash flows from operating activities:</b>		
Receipts from trading	1,942,546	2,018,932
Receipts from grants	8,093,977	7,491,091
Interest received	14,607	34,534
Payments to suppliers and employees	(9,656,754)	(10,135,808)
<b>Net cash provided by/(used in) operating activities</b>	<b>394,376</b>	<b>(591,251)</b>
<b>Cash flows from investing activities:</b>		
Payments for plant, property and equipment and intangibles	(467,136)	(496,163)
Proceeds from sale of plant, property and equipment	-	-
Net payment for Investments	(348,587)	(52,067)
<b>Net cash used in investing activities</b>	<b>(815,723)</b>	<b>(548,230)</b>
<b>Cash flows from financing activities:</b>		
Net proceeds/(repayment of) borrowings	13,375	(4,390)
<b>Net cash provided by/(used in) financing</b>	<b>13,375</b>	<b>(4,390)</b>
Net increase/(decrease) in cash held	(407,972)	(1,143,871)
Cash at beginning of the financial year	1,115,604	2,259,475
<b>Cash at the end of the financial year</b>	<b>707,632</b>	<b>1,115,604</b>

## True locations

### Brisbane

230 Lutwyche Road  
Windsor Q 4030  
Clinic: 07 3250 0200  
Education/Admin: 07 3250 0240  
info@true.org.au

### Cairns

Ground Floor, Solander Centre  
82 Grafton Street  
(PO Box 1678) Cairns Q 4870  
Clinic: 07 4051 3788  
cnsadmin@true.org.au  
Education: 07 4031 2232  
cairnseducation@true.org.au  
Cairns Sexual Assault Service: 07 4031 3590  
csas@true.org.au  
True Family and Child Service: 07 4031 3590  
childandfamily@true.org.au

### Gold Coast

#### **(Education services only)**

Level 15, Corporate Centre One  
2 Corporate Court  
Bundall Q 4217  
(PO Box 1733 Southport Q 4215)  
07 5531 2636  
gcoastedu@true.org.au

### Ipswich

Shop 5, 54 Limestone Street  
Ipswich Q 4305  
Clinic: 07 3281 4088  
ipsadmin@true.org.au  
Education: 07 3281 4088  
ipswicheducation@true.org.au

### Rockhampton

Glenmore Shopping Village  
10-11/301 Farm Street  
Norman Gardens Q 4701  
(PO Box 11 Rockhampton Q 4700)  
Clinic: 07 4927 3999  
rckadmin@true.org.au  
Education: 07 4921 3655  
cqeducation@true.org.au

### Sunshine Coast

#### **(Education services only)**

Palmyra Building  
43-45 Primary School Court  
(PO Box 674)  
Maroochydore Q 4558  
07 5479 0755  
scoastedu@true.org.au

### Toowoomba

661 Ruthven Street  
(PO Box 3361)  
Toowoomba Q 4350  
Clinic: 07 4632 8166  
twbadmin@true.org.au  
Education: 07 4632 8166  
toowoombaedu@true.org.au

## Rural and remote clinics

### Augathella

Augathella Hospital  
Cavanagh Street  
Augathella Q 4477

### Bowen

Bowen Hospital  
59 Gregory Street  
Bowen, Q 4805

### Clermont

Clermont Multi-Purpose Health Service  
2 Lime Street  
Clermont Q 4721

### Collinsville

Collinsville Multi-Purpose Health Service  
81-91 Garrick Street  
Collinsville Q 4804

### Dysart

Dysart Hospital  
28 Queen Elizabeth Drive  
Dysart, Q 4745

### Hughenden

Hughenden Multi-Purpose Health Service  
Richmond Hill Drive  
Hughenden Q 4821

### Mitchell

Mitchell General Hospital  
95 Ann Street  
Mitchell Q 4465

### Quilpie

Quilpie Medical Practice  
30 Gyrica Street  
Quilpie Q 4480

### Richmond

Richmond Hospital/Richmond Health Service  
Gallagher Drive  
Richmond Q 4822

### Texas

Texas Multipurpose Health Service  
Lot 1 Mingoola Road Texas Q 4385

### Thargomindah

Thargomindah Community Clinic  
Dowling Street  
Thargomindah, Q 4492



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